

I've got my ticket! Now what?

Will I receive my ticket(s) by mail?

As the Shakers used their resources respectfully, so, too, do we. Paper tickets will not be issued. We'll check you in at the ticket desk.

How do I get to the show?

For GPS purposes, use 1843 W Housatonic St, Pittsfield, MA 01201. If you are heading west from Pittsfield on route 20, the Village entrance will be a ¼ mile ahead on your left. If you are travelling east, you will see our big entrance sign on the right (¼ mile before the GPS tells you that you have arrived!). Upon arrival, park in the main lot off route 20. Follow the path through the courtyard and check in at the ticket desk. The ticket desk will have your name.

Is performance seating reserved?

All seating is general admission.

What time should I arrive?

The Barn Bar opens an hour before the concert begins. ***The Barn Bar accepts cash only so bring some or use our ATM.*** Seeds Market Cafe is open for dinner before the concert. Feel free to come as early as 5 for dinner (and the cafe is open all day as well).

Are there any age restrictions in the 1910 Barn Hayloft?

Nope - we are family-friendly, and you might spy some grazing cattle and sheep on your way to the barn. The Shaker Barn Music series is an all-ages venue; however, we do sell alcohol, so please bring a photo ID.

What if I am unable to attend or just changed my mind?

Sorry - tickets aren't refundable.

Can I photograph the performance?

Please leave any professional photography equipment at home.

Is smoking allowed at Hancock Shaker Village?

The historic village is smoke-free. Smoking is restricted to designated areas.

Are there any hotels nearby that you can recommend?

The Berkshires welcomes you, and offers many accommodations. Find the room that's right for you at the Visitor's Bureau website: <http://berkshires.org/>